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| Question |  | Responses |
| What went well? |  | * Regular team-building activities helped build trust among team members. * Passionate debates led to innovative solutions for the customer support app. * Ensuring every team member's voice was heard gained genuine buy-in. |
| What can we improve? |  | * Extending trust to external vendors to prevent miscommunications. * Encouraging team members to voice disagreements during the training program development. * Holding peers accountable for missed deadlines and subpar performance. |
| What is one change we will strive for on the next iteration? |  | * Fostering a cohesive focus on overall project outcomes rather than individual achievements. |